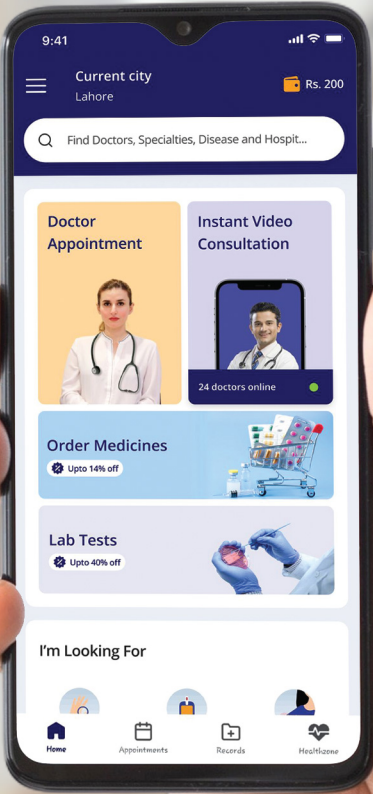


# oladoc Apki Sehat ka Sathi

Apki Sehat, Hamari Zimadari



Terms and Conditions Apply

## oladoc

oladoc is Pakistan's leading digital healthcare platform with a reach in over 150 cities. oladoc website & app enables people to book doctor appointments, video consultations, lab tests, instant doctor access & appointments, video consultations, lab tests, instant doctor access & specialties, available on our app or website. Our goal is to make healthcare transparent, accessible & affordable. Through oladoc, you can get discounts on all medical services, making it a complete healthcare solution for Pakistanis. So far, we have served more than 100 million users.

oladoc alliances with Faysal Bank Limited and offers its plan with unique services along with multiple benefit and discount options to choose your healthy lifestyle according to your need.

### Presenting Apki Sehat ka Sathi

oladoc is the service provider for this product, which believes in providing affordable healthcare access to all.

### Why Apki Sehat ka Sathi?

- Instant access through the oladoc app, website, and call center to 25,000+ qualified doctors across Pakistan.
- Easy & quick consultations through Sehat ka sathi by oladoc.
- Discounts on lab tests, medicines, surgeries & other healthcare services.
- No Minimum and Maximum Age Limit.
- 14 Days Free Look Period

### Apki Sehat ka Sathi Subscription Plan

You may avail below subscription plan:

Benefits	Silver Plan
Unlimited Free Online Consultation (7 Specialists)*	✓
UP to 20% Discount on Doctor OPD s Fee (online payment)	✓
Up to 40% Discount on Selective Labs and Tests only	✓
Up to 12% Discount on Medicine Delivery*	✓
Client & Immediate Family including Parents Will be covered	✓
Pricing Per Annum	PKR 6,000

\*(General physician Nutritionist, Psychologist Cardiologist, Dermatologist, Gynecologist, Pediatrician)

\*(12% discount is applicable only one selected Medicines and Pharmacies as per their Policy)

## FAQs

**Q: \*Who can apply?**

A: \*The plan does not have any age restriction to avail it.

**Q: Do I have to undergo a medical checkup at the time of enrollment?**

A: There is no medical check-up required to opt for this plan

**Q: Can my family members take up different plans under the same membership?**

A: No, any participant can apply for different plan separately.

**Q: Is there any waiting period under this plan?**

A: No, there is no any waiting period to avail the services.

**Q: Will I get benefits when I am not residing in Pakistan?**

A: Yes, you can connect with doctors online Worldwide.

**Q: Can I apply for this Plan directly or do I need to visit Faysal Bank to get this plan?**

A: You can opt for oladoc App, however these features\benefits can only be provided if you apply through Faysal Bank Ltd

**Q: Are Pre-Existing conditions covered under this plan?**

A: Yes, the pre-existing conditions are covered.

## Disclaimer

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- While benefits may be expected from the use of tele-health services, results cannot be guaranteed or assured and the situation may not be addressed or improved, and (in some cases) the situation can also be worsened. Hence, it is recommended to visit the nearest hospital immediately, when required or prescribed by the attending physician.

- In case of any medical emergency where you need an immediate medical assistant, please visit your nearest hospital.
- The services are not suitable for unsupervised use by persons under 18 years of age.
- Subject to all applicable laws, oladoc's tele-health services Doctor(s) may decide that the healthcare facilities are not appropriate for some or all of your treatment needs and, accordingly may elect not to provide health services to you through tele-health services. In this case, it is recommended to visit the nearest hospital immediately, when required or prescribed by the attending physician.
- In some instances, the information transmitted may be insufficient quality to allow appropriate medical or healthcare decision-making by the telehealth services Doctor (i.e, poor call quality, poor resolution of images, etc)
- Delays in evaluation or treatment could occur due to the failure of the electronic equipment or technical failures outside the control of oladoc.
- In some instances, a lack of access to your complete medical records and incomplete or inaccurate disclosure by (You or any member using tele-health services) may result in adverse drug reactions or allergic reactions or other judgment errors.
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If you have any grievances regarding your Subscription, you may contact Oladoc on below contact information:

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**Helpline: 042-38900939**  
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