

**Dear Customer**

**“The List of Unclaimed Deposits/Instruments is available with Branch Services Manager of the Branch and same has been uploaded on web site of Faysal Bank Ltd.”**

**[www.faysalbank.com](http://www.faysalbank.com)**

**Procedure for Claiming Unclaimed Deposits/Instrument**

In case of refund from SBP, following documents will be required by the Bank:

- Written application to the bank Manager for refund of deposits mentioning the account number, Amount, year of surrender of deposits, current address and contact details.
- Valid copy of CNIC of Account Holder(s).
- Death Certificate & Succession Certificate in case of deceased customer where claim amount is above Rs.100,000/-.
- In case of claims up to Rs. 100,000/- Death Certificate & an Indemnity by the successors along with their valid CNICs.

The Bank will later lodge the claim to SBP along with supporting documents. Once the funds are received from them the bank will issue a Payment Order in favour of the Claimant.

**NOTE:** All documents will be produced to the branch in Original for verification

For any further queries, please contact the Branch Services Manager.