

## Deposit Product - Key Fact Sheet



<b>Select Product Here:</b>		<b>Faysal Islami EURO Current Account</b>	
<b>Product Type</b>		Islamic Current Account	
<b>Islamic Mode</b>		Qard	
<b>Currency Type</b>		Foreign Currency	
<b>Currency</b>		EURO	
<b>Minimum Balance for Account</b>	To open	1	
	To keep	0	
<b>Account Maintenance Fee</b>		0	
<b>Is Profit Paid on account. Subject to the applicable tax rate</b>		No	
<b>Last month's declared Profit Rate. (%) per year. (As of April 2021 declared rates. For updated rates please contact your branch or visit FBL website).</b>		N/A	
<b>Profit Payment Frequency</b>		N/A	
<b>Provide example (Profit is calculated on PKR 1,000) Per Month</b>		N/A	
<b>Premature/ Early Encashment/Withdrawal Fee</b>		N/A	
<b>Cash Transaction</b>	Intra-city	200	
	Own ATM withdrawal	0	
	Other Bank ATM	18.75	
<b>SMS Alerts (Membership Fee)</b>	ADC/Digital	0	
	Complete Subscription Charges	-	
	Annual option	1000	
<b>Debit Cards (Per annum)</b>	Monthly option	100	
	UnionPay Classic	750	
	UnionPay Gold	1150	
	PayPak-UPI Golootlo	1150	
	Mastercard Classic	1150	
	Mastercard Gold	1600	
<b>Cheque Book</b>	Mastercard Platinum	3900	
	Issuance	19/- per leaf	
	Stop payment		
	For one cheque	500/- per instruction plus postage /SWIFT charges	
	More than one cheque	500/- per instruction plus postage /SWIFT charges	
<b>Remittance Local</b>	Loose cheque	N/A	
	Banker's Cheque/ Pay Order	N/A	
<b>Remittance Foreign</b>	Demand Draft	N/A	
	Foreign Demand Draft	1850	
<b>Statement of Account</b>	Wire Transfer	Nil if proceeds are credited to an FBL account, else 1850 plus postal and/or SWIFT charges	
	Annual	-	
	Half Yearly	-	
<b>Fund Transfer</b>	Duplicate	35	
	ADC/Digital Channels	N/A	
<b>Digital Banking</b>	Others	N/A	
	Internet Banking subscription	0	
<b>Clearing - Outward</b>	Mobile Banking subscription	0	
	Normal	Nil	
	Intercity	350 per instrument	
<b>Closure of Account</b>	Same Day	550 per instrument	
	Customer request	Nil	

**IMPORTANT:** Read this document carefully if you are considering opening a new account. You may also use this document to compare different accounts offered by other banks. You have the right to receive KFS from other banks for comparison.

This information is accurate as of the date below. Products/Services and/or its fees may change from time to time after notice by the Bank.

### You Must Know

**Requirements to open an account:** To open the account you will need to satisfy some identification requirements as per regulatory instructions and Bank's internal policies. These may include providing documents and information to verify your identity. Such information may be required on a periodic basis. For more details please consult our branch representative or call us at our 24/7 help center +92 21 111 06 06 06.

**Cheque Bounce:** Dishonoring of cheques is subject to a criminal trial in Pakistan. Accordingly, you should be writing cheques with utmost prudence. In this regard Section 489-F of Pakistan Penal Code (PPC) applies, "Dishonestly issuing a cheque": Whoever dishonestly issues a cheque towards repayment of financing or fulfilment of an obligation which is dishonored on presentation, shall be punished with imprisonment which may extend to three years or with fine, or both.

**Safe Custody:** Safe custody of access tools to your account like ATM cards, PINs, T-Pins, Cheques, e-banking usernames, passwords; other personal information, etc. is your responsibility. Bank cannot be held responsible in case of a security lapse at the customer's end. The State Bank of Pakistan or Faysal Bank will never Call/ SMS/ Mail/ Email to ask for customer's confidential details and other sensitive information related to bank accounts. Customers must be aware of this fact that sharing such information with anyone might cause financial fraud. Similarly, customers must be cautious of phishing emails asking the customer to click on link and for instance, change the password of his/ her bank account.

**Record updation:** Always keep profiles/records updated with the Bank to avoid missing any significant communication. You can contact/ visit your parent branch for record updation or you may call at our 24/7 help center by dialing +92 21 111 06 06 06 from the number registered with your account.

**What happens if you do not use this account for a long period?** If your account remains inoperative for 12 months, it will be marked as dormant. If your account becomes dormant, you will not be able to perform any debit/withdrawal transaction. To reactivate your account, you must visit your parent branch with an original valid identity document. Non-Resident Pakistani customers may request their respective parent branches from their registered email address. Account will be reactivated subject to the fulfilment of all regulatory requirements.

**Unclaimed Deposits:** In terms of Section 31 of Banking Companies Ordinance, 1962 all deposits which have not been operated during the period of last ten years, except deposits in the name of a minor or a Government or a court of law, are surrendered to State Bank of Pakistan (SBP) by the relevant banks, after meeting the conditions as per provisions of law. The surrendered deposits can be claimed through the respective banks. For further information, please contact your parent branch. You will have to fulfil all required regulatory requirements that the Bank might require to proceed further.

**Closing this account:** In order to close your account, please visit your branch along with your original valid identity document for account closure. The Bank shall perform mandatory requirements for account closure. Any products, services or facilities linked with your account shall automatically be cancelled/ deactivated subsequent to the account closure.

**Expired Identity Document:** Once your submitted ID document has reached its expiry, you shall be requested to submit a new valid ID document. In case a new valid ID is not submitted by the customer, the account shall be blocked by the Bank subsequent to serving one-month prior notice.

### How can you get assistance or make a complaint?

Contact Information:  
 Faysal Bank Limited Complaint Management Unit: 6th Floor,(East Wing) Faysal House, ST- 02, Shahrah-e-Faisal, Karachi. Pakistan.  
 Helpline: +92 21 111 06 06 06  
 Email: customercomplaint@faysalbank.com  
 Website: www.faysalbank.com

### If you are not satisfied with our response, you may contact:

Banking Mohtasib Pakistan, 5th floor, Shaheen Complex, M.R. Kiyani Road, Karachi  
 Email: info@bankingmohtasib.gov.pk Website: www.bankingmohtasib.gov.pk

\*Above charges are in PKR (PKR equivalent to be charged in case of FCY accounts)

### I ACKNOWLEDGE RECEIVING AND UNDERSTAND THIS KEY FACT STATEMENT

Customer Name		Customer Signature	
Account Number			Thursday, 10 June 2021
Mobile Number		Signature Verified	
Email Address			
Account Mode of Operation	(Single/Joint/Either or Survivor)		