

SMS Alert (Branch Banking)

SALES PITCH

Faysal SMS Alerts, a service that enables you to keep track of your transactions. Now you can receive real-time SMS updates for transactions conducted on your account to stay on top of your finances with confidence. The SMS Alerts are offered on all transactions conducted by customer.

ELIGIBILITY (IF APPLICABLE)

Customers can be divided into various groups for offering SMS Alerts service

- All Faysal Bank account (except corporate/partnership) are eligible to avail SMS alert service.
- In case of jointly operated account, SMS service will only be activated if operating instructions are “either or survivor”
- In case of joint account, only Primary account holder would subscribe for SMS alert.
- Faysal Flexi facility holders, would also be eligible for SMS alert services
- Only Primary card holder would get SMS alerts.

SALIENT FEATURES / BENEFITS

- Receive real-time SMS Alerts for all transactions being conducted on your Current / Saving and Faysal Flexi accounts.
- Keep track of all your transactions when they are conducted.
- Ensure a high level of transaction security on your account.

You can also benefit from the list of transactions below

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|--|---|
| <ul style="list-style-type: none"> ▪ Balance Transfer Facility ▪ Remittance ▪ Transfers | <ul style="list-style-type: none"> ▪ Cheque Deposit and Withdrawal ▪ Cheque Return ▪ Bill Payments ▪ Stop Payment |
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FREQUENTLY ASKED QUESTIONS (FAQ's)

- ❖ How to subscribe to Faysal SMS Alerts?
 - Simply call our Contact Centre at 111 06 06 06 from registered number to activate SMS Alerts on all your Faysal Bank related accounts.
 - Customer can activate SMS alert via Mobile App and Internet Banking.

Note: For detailed Terms & Conditions, visit below provided link

<https://www.faysalbank.com/en/personal/daily-banking/e-banking/faysal-sms-alert/>

<https://www.faysalbank.com/wp-content/uploads/2019/03/Conventional-CRF-TC.pdf>

CONTACT DETAILS OF PRODUCT STAFF FOR ASSISTANCE

| Product | Contact Person | Email ID | Contact Number / IP |
|-----------|----------------|--|---------------------|
| SMS Alert | Jagdish Pandit | JagdishLal@faysalbank.com | 32795275 |

For Charges, kindly refer to the latest Schedule of Charges at the following link:

<https://www.faysalbank.com/en/schedule-of-charges-conventional/>