

Introducing the new **WhatsApp** Menu to make your journey more convenient & effortless

S No.	Service Title	Menu	Sub Menu	
1	1 for Account Services	1 for Account Balance 2 for Service Request 3 for Nearest ATM & Branches 4 for Retrieving OTP	Mobile Number Update Email Address Update 1 for ATMs 2 for Branches	Get access to your account balance, transaction OTP & other related services to account maintenance.
2	2 for Conversion to Noor Card	1 for Noor Card		
3	3 for Card Services	1 for Debit Card 2 for Noor Card	Debit Card Activation New Debit Card Issuance Debit Card Replacement Noor Card Activation New Noor Card Issuance Noor Card Replacement Digi Mall Services	Request for Debit Card / Noor Card Issuance or Replacement, manage cards activation, get access to Digimall offers and latest Discount Offers
4	4 for Statement & Certificates	1 for Statement of Account 2 for Account Maintenance Certificate 3 for WHT Certificate 4 for Schedule of Charges (SOC)		Perform real time donation transactions through your account
5	5 for Samaaji Khidmat	1 for Donations Menu		
6	6 for Complaints and Inquires	1 for Branch Banking Products 2 for Consumer Finance Products 3 for Corporate Products 4 for Digital Banking 5 for Cash Link 6 for Roshan Digital Account 7 for Talk To Us 8 for Branch & ATMs Locator		Raise your queries for swift resolution.
7	7 for Roshan Digital Account	1 for Apply for RDA Account 2 for Roshan Apni Car		Avail RDA services including account balance, account statement, queries resolution and much more
8	8 for Discount Offers	1 for Discount Offers		Get to know about all Deals & Discounts with the given link